

ONLINE & MOBILE BANKING UPDATES



What	When (dates are 2026)	What You Need to Know
FNB Bill Pay & Zelle	May 7 th	Bill Pay & Zelle services will not be available. Existing scheduled payments from May 8 th – 13 th will be processed.
Card Controls	May 8 th	Services will be unavailable. Re-establish card controls beginning June 29 th .
FNB Online & Mobile Banking	May 8 th – May 10 th	Services will not be available beginning at 5 p.m.
Investar Online, Mobile Banking, Bill Pay & Zelle	May 11 th	Services will be available.
Investar Bill Pay	May 14 th	Payee, history, and payment schedules will be visible

May 11, 2026	What You Need to Know
Online Banking	<ul style="list-style-type: none"> • Use your existing user ID and password upon initial login. • Follow the prompts to confirm your identity. • Change your password, [your current password may be reused].
Online Banking Alerts	<ul style="list-style-type: none"> • Re-establish through Investar online banking profile.
Mobile Banking	<ul style="list-style-type: none"> • Download Investar Bank Mobile Banking app
E-Statements	<ul style="list-style-type: none"> • Available through Investar online banking. Account holders registered for paperless statements will not have to re-enroll.
Bill Pay	<ul style="list-style-type: none"> • Available through Investar online banking
Zelle	<ul style="list-style-type: none"> • Re-establish Zelle through Investar online banking profile.
EBills	<ul style="list-style-type: none"> • Re-establish EBills through Investar online banking profile.
Pop Money	<ul style="list-style-type: none"> • Services will no longer be available with Investar online or mobile banking. • Complete person-to-person transfers using Zelle.
Check Images	<ul style="list-style-type: none"> • Available through Investar online banking
Deposit Images	<ul style="list-style-type: none"> • Available through Investar online banking

Beginning Monday, May 11, 2026 at 8:00 AM CST, log on to online banking services at: [Investarbank.com](https://www.investarbank.com). Online banking functionality will remain the same, but the experience may vary with a different look and feel.

Your online banking user ID and password will remain the same.



Mobile Banking App:
Download: "INVESTAR BANK MOBILE BANKING"

Telephone Banking Set-up:
Call Toll-Free 877.845.7827

800.460.6678

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